



Wheathampstead Parish Council

Accessibility Statement for Wheathampstead Parish Council official website – www.wheathampstead-pc.gov.uk

Updated November 2020

Wheathampstead Parish Council is committed to providing a website that is accessible to the widest possible audience, regardless of technology or ability. We are actively working to increase the accessibility and usability of our website and to adhere to the available standards and guidelines.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We have also made the website text as simple as possible to understand. [Click here to visit AbilityNet's website](#) for advice on making your device easier to use if you have a disability.

This website endeavours to conform to level Double-A of the World Wide Web Consortium (W3C) – view the [Web Content Accessibility Guidelines 2.1 by clicking here](#). These guidelines explain how to make web content more accessible for people with disabilities. Conformance with these guidelines will help make the web more user friendly for everyone.

This site has been built using code compliant with W3C standards for HTML and CSS. The site displays correctly in current browsers and using standards compliant HTML/CSS code means any future browsers will also display it correctly.

Whilst we strive to adhere to the accepted guidelines and standards for accessibility and usability, it is not always possible to do so in all areas of the website.

How accessible is our website?

Everything added to our website after 21 October 2020 is compliant. Most of our website prior to this date is compliant; however, we are aware that some parts of are not fully accessible. This includes:

- Older PDF documents that may not be fully accessible to screen reader software

- 'Text heavy' images that are not in a PDF format, such as an informative poster for an event.
- Headings that may not follow a hierarchical order
- Scanned PDF documents, such as e.g. our Annual Governance and Accountability Returns (AGARs).

What are we doing to improve this?

We are continually seeking solutions to bring all areas of the site up to the same level of overall web accessibility. The aim is to regularly assess existing content and formatting to ascertain what changes need to be made.

Reporting accessibility problems with this website

If you experience any difficulty in accessing our website, please do not hesitate to contact us using the details below:

Email: info@wheathampstead-pc.gov.uk

Call: 01582 832541

Address: The Memorial Hall, Marford Road, Wheathampstead, Herts AL4 8TD

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

You can find more info by clicking this link – www.equalityadvisoryservice.com